



7th Jun 2024

Dear Valued Customer,

Thank you for shipping with ZIM.

In our ongoing effort to improve rating accuracy, we seek your kind assistance to promptly feedback on freight and charges in the Draft Freight B/L and/or Debit Note(s) sent to you.

Should you find the charges to be incorrect, please kindly inform the Invoicing Team (reply to the same email) as soon as possible but no later than the vessel ETD. Effective immediately, ZIM Vietnam will be unable to affect any rate change(s) requested after vessel ETD.

For all Invoicing related queries, you may wish to email: vn.si@zim.com or consult your Sales Representative.

Thanking you for your kind attention.

Sincerely,

ZIM Vietnam LLC