

RCL (Vietnam) Co., Ltd

(Agent for RCL FEEDER PTE LTD)

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Ho Chi Minh City, 23 May, 2024

ANNOUNCEMENT IMPLEMENTATION OF BOOKING CANCELLATION & AMENDMENT FEE

Dear our Esteemed Customers,

First of all, we, RCL (Vietnam) would like to express our sincere thanks for your kind support to our service so far.

This is to inform you of a new policy regarding booking cancellation and amendments for shipments destined to India and Indian Subcontinent Ports (including Maldives, Nepal, Pakistan, Sri Lanka).

Effective June 10, 2024 (based on vessels' ETD), a **Booking Cancellation Fee & Amendment Fee of USD 20/TEU** will be applied for cancellations or amendments made within **7 days of the ETD.**

We encourage you to review your bookings carefully and advise us of any changes well in advance of the 7-day window to avoid incurring these fees.

Once again, we highly appreciate your kind understanding and look forward to your continuous support.

Sincerely yours, RCL Feeder PTE LTD